

## AmCham Talents 2017 Speakers Biographies

*Speakers are listed in alphabetical order*



**Ognjen Bagatin, CEO**  
Poliklinika Bagatin

Ognjen Bagatin is a 34-year old CEO of the Poliklinika Bagatin (Bagatin Clinic). After graduating from the School of Economics at the University of Zagreb he takes a huge step of pursuing an MBA. He earned his MBA at Cotrugli Business School and began his career as an assistant to the board of the Pastor group where he went through all stages of managing diverse teams. In 2008 he started working in the family clinic that had two employees and began with its growth and development. Currently the clinic has 70 employees and according to

Deloitte is one of the fastest growing small and medium-sized medical institutions. As a director of the clinic he encourages the development of corporate entrepreneurship and project management in the medical segment. With extensive knowledge and understanding of the private health system he encourages the development of a positive corporate culture and the development of the clinic itself. For many years, along with professional education he led sports teams and clubs as a coach, and he always tends to bring team spirit, togetherness and correct values into corporate culture of his clinic.

Today, besides serving as the CEO of his own company he is also a member of the President Board of MBA Croatia as well as the Medical Tourism Council at the Croatian Chamber of Economy. He is a consultant at 15 clinics in Croatia and Europe and continues his growth and development by attending numerous seminars, conferences and summits related to sales, management, leadership and of course Health Care and Medical Tourism, both as a participant as well as a speaker. He is married and lives in Zagreb.





**Boris Bauk**, Channel and Service Providers Lead East and South Europe (SEE & CIS)  
Hewlett Packard Enterprise

Boris Bauk is leading Hewlett Packard Enterprise Channel and Service Provider business in South East Europe and CIS countries. Previously, he was Managing director of Hewlett Packard Enterprise (Hewlett-Packard Ltd) in Croatia, starting from May 2010.

Before that, for three years he has been Member of Management board in IN2, one of the largest IT companies in Croatia and Southeast Europe. His responsibilities spread from organization to sales and business development. At that time, the company doubled revenue and increased number of employees by almost three times. From 2003 till 2007 he was

Director of Siemens IT Solutions and Services (former Siemens Business Services) responsible for business in Croatia. Under his leadership revenue multiplied several times and number of employees grew to over seventy.

Early working experience and start of career was realized in Hermes Plus, later on S&T Croatia, first as system engineer and successfully finalized as Director of Operations and Sales.

He graduated Computer Science at the Faculty of Electrical Engineering and Computing in Zagreb. His knowledge and leadership skills were enhanced at Bled School of Management, and through various internal education programs in sales and leadership. He is active in leading professional and business associations, most notably Am Cham, where serves as First vice president, and in leadership team of HUP ICT association.



**Ronald B. Given**, Branch Managing Partner  
Wolf Theiss Rechtsanwälte GmbH & Co

Ron Given is currently the Co-Managing Partner of the Wolf Theiss office in Warsaw. Wolf Theiss is a 340 lawyer firm with offices throughout the CEE/SEE. Ron joined Wolf Theiss in 2008 and has previously served as the head of the firm's office in Zagreb and as a resident senior partner of the firm's offices in Prague and Kyiv. His extensive legal experience stems from a thirty year career as a corporate and banking partner with the international law firm Mayer Brown based in Chicago. Ron also served for several years as the general counsel of a NASDAQ-listed, Bermuda-based international insurance holding company. He is a hands-on practitioner who is specialized in leading teams on public offerings, mergers &

acquisitions, project financings, securities compliance, litigation and executive employment arrangements. Ron is admitted to the bar in Indiana, Illinois and New York (USA) and is a Foreign Registered Lawyer in the Czech Republic and Poland.





**Don Hudspeth**, President and Dean  
RIT Croatia

Don Hudspeth is the President and Dean of RIT Croatia, a global campus of Rochester Institute of Technology, a prestigious and one of the largest private universities in the US.

He holds a Bachelor of Commerce in Finance & Marketing from the University of British Columbia, and a Master of Science in Service Management from Rochester Institute of Technology.

He started with the American college in September 1997, and has been involved with the college since the very beginning. He assumed the position of President and Dean during July 1999.

This is a very important year for RIT Croatia. The college celebrates its 20th anniversary which makes it a private institution of higher education with the longest tradition in providing undergraduate programs in Croatia.

Prior to joining RIT, Don, who is a Canadian by birth, worked in the food service industry for 8 years, as well as commercial banking for 8 years. He held the position of Western Canadian Regional Manager for the Canadian Imperial Bank of Commerce's (CIBC) Medical Leasing Division, when he moved to Dubrovnik, Croatia, in 1997. Don lives in Dubrovnik, Croatia, with his family.



**Tomislav Juraga**, Enterprise Sales Manager South East Europe  
DELL EMC

Tomislav Juraga is acting Enterprise Sales Manager for South East Europe region within DELL-EMC. He moved to current role from General Manager South East Europe role within DELL computers after combination of DELL and EMC, the largest IT technology merge in history. Last 9 years of his career he spent with current employer. Among other responsibilities and his major business focus on managing team of large account managers in South East Europe, he is

acting MARC (Man Advocating Real Change) program ambassador for CEE region, delivering series of workshops and awareness sessions on Diversity and Inclusion across DELL-EMC Company and partner landscape. Before joining DELL Computers, Tomislav spent 2 years managing T-systems Business in Adriatic region and 3 years managing Hewlett-Packard Consulting and System integration Business in Adriatic region. He started his career as teaching assistant at Faculty of Organization and Informatics, University of Zagreb. Tomislav holds Mag. Ing. degree from Faculty of Electrical Engineering and Computing, University of Zagreb. Tomislav's major business strengths come from the experience of aligning smaller locally based business models into global, Tier-1 corporate environment, growing business from ground operation to multimillion dollar size, and maintaining solid year on year growth rates. Tomislav is member of the Emerging Markets EMEA Sales council, working on identifying key operational issues (processes, systems, tools) impacting sales productivity and creating recommendations to be used to further enhance sales processes across the company. He is active in community, being proud member of Rotary organization for more than 20 years, where he was especially active with student exchange programs and your service projects.





**Ivica Max Krizmanić**, General Manager  
Esplanade Zagreb Hotel

Ivica Max Krizmanic is the General Manager at the Esplanade Zagreb hotel in Croatia. In 2012 he has been entrusted to supervise the operations of the most prestigious 5-star deluxe property in Zagreb and to oversee the quality of the services that his team provides.

His success story started almost 25 years ago when he came to the Hotel as a fill-in for a doorman and it was then that he "fell in love with the hotel". During 24 years of experience at this hotel Max worked in almost every department and progressed steadily. He perfected his skills

and knowledge which helped him determine his interests, abilities and values, and steered him in the right direction. His experience, great results, management and communication skills with both guests and employees and his high ambition led him to high positions of Front Office Manager, Revenue Manager, Room Divisions and Assistant General Manager.

Besides being a GM at the Esplanade, for the last five years Max is a member of EHMA - European Hotel Managers Association, at the National Tourist Board he is Zagreb Tourist Board Representative, he is also a Member of the Supervisory Board at the Zagreb Tourist Board, he is a Member of Tourism Committee at AmCham and for the last couple of years he is a member of SKÅL - International Association of Travel and Tourism Professionals and a member of FIJET - The International Federation for Journalists and travel Writers.

Max (46) is married, born and raised in Zagreb, Croatia.



**Milada Privora**, Lecturer of Diplomatic Protocol  
Visoka škola Međunarodnih odnosa i diplomacije Dag Hammarskjöld

Milada Privora was a longtime Chief of Protocol. She started working in the field of public relations in Office for Protocol, Public Relations and Promotions in 1984 in Zagreb construction company, Industrogradnja. She held that position until 1994 when she was appointed as Deputy Head of State Protocol of the Republic of Croatia. By the decision of the President of the Republic of Croatia in 2000, Milada Privora was appointed Head of State Protocol and Ambassador, and Chief of President's Protocol. She held that position until her retirement in 2004.

She graduated from Faculty of Architecture in Zagreb and later from Diplomatic Academy in 1996. She has been a lecturer at Defense Diplomacy Course at „Petar Zrinski“ Croatian Defense Academy (today „Dr. Franjo Tuđman“), „Ban Josip Jelačić“ War School, London School of Public Relations, Faculty of Humanities and Social Sciences, Centre for Post-graduate studies, Department of Conference Interpreting and an External Associate for Protocol at Croatian Academy of Arts and Sciences. On top of that, she is also a guest lecturer at Faculty of Political Sciences.

Primarily, since 2009 she is a professor of Diplomatic Protocol at Dag Hammarskjöld University College of International Relations and Diplomacy and withal a consultant for protocol and public relations for many international companies.





H.E. **Julieta Valls Noyes**, Ambassador of the United States of America

Julieta Valls Noyes was nominated by President Obama as Ambassador to Croatia in March 2015 and arrived in September 2015. She previously served as Deputy Assistant Secretary for European Affairs at the Department of State. Before that, she served as deputy executive secretary to Secretaries of State Clinton and Kerry, overseeing the preparation of their briefing materials and managing their trips – including Secretary Clinton's visit to Croatia in 2012. Ambassador Noyes was deputy chief of mission at the U.S. Embassy to the Vatican from 2008-2011, and organized President Obama's visit in summer 2009. Prior to her time in Rome, Ambassador Noyes held a

series of management and staff level positions at the State Department, and at U.S. embassies in Panama, Spain, Mexico, and Guatemala. A graduate of Wellesley College, she also has a Master's Degree from the National Defense University. She has received numerous Superior and Meritorious Honor Awards, as well as the Distinguished Service Award. She is married to Nicholas Noyes, Jr., a retired Foreign Service Officer, and they have three children.



**Damir Vandelić**, President of the Board  
Croatia Osiguranje

Damir Vandelić was born in Zagreb in 1968, where he graduated from the Faculty of Mechanical Engineering and Naval Architecture with the highest honours in 1992. He acquired his MBA at the University of Liverpool in 2008. Mr. Vandelić started pursuing his career in Pliva, and afterwards, he started working for Interbrew. He started working for Adris in 2004, where he successfully performed the tasks of the Investments Director of Adris Group until recently. In the same period, he also held the position of the Director of the company Abilia d.o.o. He has been a Member of the Management Board of Adria Resorts

d.o.o. since 2008. Since then, he has actively participated, as either Chairman or a Member, in the work of numerous supervisory boards of the companies within the Adris Group (Cromarias d.d., TDR d.d., Hrvatski duhani d.d., etc.). He was a Member of the Supervisory Board of INA between 2011 and 2012, and in 2016, he became Chairman of the Supervisory Board of INA – the function he still holds. In October 2016, he was appointed Chairman of the Management Board of Croatia osiguranje d.d.

At the position of the Investments Director at Adris Group, he managed the investment portfolio worth more than 8 billion, which comprises more than 200 major projects in the fields of industry, tourism and real estate.

Mr. Vandelić is a married father of three. He was awarded a Homeland War Memorial Medal 1990-1991.

